# IMPORTANT PLEASE READ

Community Action Commission of Santa Barbara County 5638 Hollister Ave Ste 230 805-964-8857 800-655-0617



Community Action Commission of Santa Barbara County 120 West Chestnut Ave Lompoc CA 93436 805-740-4555 FAX: 805-740-4558

Last names A-L call Ext 134

Last names M-Z call Ext 197

FAX: 805-964-6798

www.cacsb.com

All names call Ext 105

#### HOME ENERGY ASSISTANCE PROGRAM

**Special Needs Guidelines:** Federal Law requires that priority be given to households with low-income, high energy cost, and taking the following households into consideration: families with children under 5, elderly, and disabled

In order to apply for assistance, please submit COPIES of the following documents:

#### **DOCUMENT CHECKLIST**

- 1. Valid California Picture ID
- 2. Social Security Card
- 3. Current GAS and ELECTRIC bill detailing terms and kilowatt usages (both bills are required, all pages)
- 4. Income documentation for all house members from ALL sources during the last 4 weeks (paycheck stubs must show gross amounts received)
- 5. Rental or House payments receipts for the current month Housing Calculation Summary, Sec.8, Form "HUD-52667"
- 6. Please do not send originals!

Cal Works/TANF recipients as well as Food Stamps recipients must bring/send CURRENT Notice of Action or Memo from your case worker showing amounts received for the month. SSI/SSA recipients must have CURRENT benefit letter from the Social Security Office or Bank Statement showing direct deposit of funds. Proof of Unemployment Benefits, Disability, Child Support, Retirement, Alimony, etc. MUST BE dated within the last 30 days.

APPLICATIONS CANNOT BE PROCESSED WITHOUT ALL THE PROPER CURRENT DOCUMENTATION. YOU MUST MEET BOTH THE INCOME AND SPECIAL NEEDS GUIDELINES TO QUALIFY.

Department of Com	munity Se	ervice	s and D	evelopmen	t					Official Use (	Only:	
Energy Intake Form									Priority Point	S		
CSD 43 (11/2015)									A.C.C.			
Agency:		Intak	e Initial	s:	Intake	e Date:			Eligibility Cer			
									Job Control C			
First name			M	iddle Initial	Las	t Name				Date of Bi		
										ויויעטעןויייי		
Mailing Address			1		<u> </u>					Unit Num	oer	
Mailing City				Mailing Cour	nty				Mailing State	Mailing Zi	o Code	
SERVICE ADDRESS – Ad	ddress whe	re app	olicant li	ves (this <i>canr</i>	not be a	P.O. Box	k)	•		•		
Is your service address th	ie same as r	nailing	address?							🗆 Yes	□ No	
Have you lived at this res	idence duri	ng eacl	n of the p	ast 12 months						🗆 Yes	□ No	
Service Address			·							Unit Num	per	
Service City				Service Cour	ntv				Service State	Service Zi	Code	
				Jervice cour		<u> </u>				361 1166 21		
Social Security Number (	SSN):						Telep	hone N	Number ( )		☐ Message Only?	
E-mail Address (Optional	):											
PEOPLE LIVING IN HO	JSEHOLD	$\overline{}$				INC	OME					
	he total nui											
	ople living i								ber of household			
household, including									eceive income >			
Demographics - Enter the	e number of	people	e who are	:		-			nthly income for a	1	g in the household:	
Ages 0 – 2 Years							IF / CalV	Vorks		\$		
Ages 3 - 5 years							/ SSP			\$		
Ages 6 - 18 years							/ SSDI			\$		
Ages 19 - 59						Pay	check(s)	)		\$		
Ages 60 and older						Inte	erest			\$		
Disabled						Pen	sion			\$		
Native American						Oth				\$		
Seasonal or Migrant Fa	rmworker					To	Total Income			\$	\$	
HOUSEHOLD MEMBER FULL NAME: Full name is FI RELATIONSHIP TO THE APPLICA DATE OF BIRTH: List the da AMOUNT OF MONTHLY GROS	rst Name, L	ast Nar mple: I	husband, househol	d member.					xes or anything el	se is taken ou		
If you have more than 8				ou can write th	he inforn	nation on	a separa	ate pie	ce of paper.			
First Name	Last Nar	ne		Relation to Applicant	´   •	Date of E MM/DD/Y		_	unt of thly Income	Source of In	come	
				Self								
	1											
Household Total Mo	nthly Gra	nee In	rome	<u> </u>				\$				
Are you or someone in	n your hou	seholo	CURRE	NTLY receivi	ng CalFi	resh (Fo	od Stam	ps)?	☐ Yes	□ No		

To which energy bill do you want the LIHEAI		• •					
☐ Natural Gas ☐ Electricity ☐ Woo	•	ane 🗌 Fuel Oil 🔲 Kerosene 🔲 Other Fuel					
List energy company and account number:				Account #:			
What is the main fuel used to HEAT your ho							
	d 🗌 Propar		☐ Keros				
In addition to your main heating source, do	you ever use ar	ny of the following t	to heat yo	our home (you can select more than one):			
(Attach copy of most recent bill or receipt)  ☐ Natural Gas ☐ Electricity ☐ Woo	d 🗆 Propar	ne 🗆 Fuel Oil	☐ Keros	sene 🗆 Other Fuel 🗆 N/A			
Energy Bill Information	и — гтораг		□ Keros	Selle - Other ruer - N/A			
Check all that apply for each type of energy source	e for any home er	nergy costs					
NOTE: The questions below are <b>MANDATORY</b> and							
Required: Attach copies of all most recent energy	bills and/or rece	ipts. A copy of an <b>elec</b>	tric bill mu	ust be included.			
ELECTRIC SERVICE	NAT	URAL GAS SERVICE		WOOD, PROPANE or FUEL OIL SERVICE			
				(WPO)			
Are your utilities all electric?	-	I Gas Company the	same as	Are you currently out of fuel? (Wood,			
☐ Yes ☐ No	your electric (			Propane, Oil, Kerosene, Other Fuels)			
Is your electricity shut-off?	☐ Yes ☐ No			☐ Yes ☐ No ☐ N/A			
☐ Yes ☐ No	<u> </u>	l Gas shut-off?		,			
Do you have a past due notice?	☐ Yes ☐ No			List the approximate number of days until			
☐ Yes ☐ No	•	past due notice?		you run out of fuel (Wood, Propane, Oil,			
	☐ Yes ☐ No	)		Kerosene, Other Fuels).			
				Number of Days: N/A			
Are your utilities included in rent or submet	ered?			☐ Yes ☐ No			
for CSD to comply with the program reporting req	th the Department of the purpose of	nt of Community Services of providing services of providing services of provide federal government. In writing. I understarmance, I may initiate a deceived. If I am not sat pursuant to Title 22, res to my residence at	ices and De ices to me my energy I understand that if ma written and itisfied with California t no cost to	evelopment (CSD), its designated subcontractors, and to coordinate, improve and reduce the costs of consumption data to CSD to the extent necessary and that this consent shall remain in effect for any application for LIHEAP/DOE benefits or services ppeal with the local service provider and my the local service provider and my the local service provider and my then Code of Regulations section 100805. If the local service, under penalty of perjury, that the			
x							
*** APPLICANT'S SIGNATURE **	*	Today's Date		Witness's Signature (If signed with an X)			
AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.							
, , ,	LL OUT THE INFORI	MATION BELOW. THIS	SECTION IS	FOR OFFICIAL USE ONLY.			
Utility Assistance being provided under which pro	_	AP 🗌 Fast Track 🗆					
Supplement \$ Total Benefit				·			
Energy Services Restored after disconnection:		connection of Energy Se	•				
Type of Dwelling:			lter: # of uni				
☐ SFD – Owner, 1 unit ☐ MFD – Rental, 2 - 4 u			al # of resid				
☐ SFD – Rental, 1 unit ☐ MFD – Owner, 5 or m		Total Energy Co	st:	Energy Burden:			
☐ MFD – Rental, 5 or mo		\$	hin 🗆 🗆	ard to Reach Priority Offsets N/A			

#### **Department of Community Services and Development**

CSD 43B (rev.12/2013)

#### **CERTIFICATION OF INCOME AND EXPENSES**

You are being asked to complete this form because you requested assistance, and state that your entire household cannot provide proof of income. The State of California requires the applicant to report all sources of income. This form will help us understand how you are meeting expenses. Please complete the information below:

Name:	Name	and A	Address				
Section 1: Do you have sources of income you forgot to report?   YES	Name	2:					
YES   NO   During the previous month have you been employed part time?	Addre	ess:					
YES   NO   During the previous month have you been employed part time?	Section	on 1: I	Do you have so	ources of income you forgot to rep	oort?		
VES   NO		:	_ i -				
Child care, donating blood, etc?	YES	NO	During the p	revious month have you been self	f-employed?		
NO	YES	NO	During the p	revious month did you receive mo		you perform only once	e in a while, like yard work,
YES   NO   Worker's COMP   UNEMPLOYMENT   GOVERNMENT SPONSORED BENEFITS   CHILD SUPPORT	YES	NO	number of t	he person who gave you the gift:			se list the name and phone
No	YES	NO					
VES   NO   AR YOU using some other asset?   How much?   YES   NO   Are you using some other asset?   How much?   YES   NO   Are you using some other asset?   How much?   YES   NO   Are you using some other asset?   How much?   YES   NO   Are you borrowing from credit cards?   How much?   YES   NO   Are you borrowing from some other source?   How much?   YES   NO   Are you borrowing from some other source?   How much?   YES   NO   Are you borrowing from some other source?   How much?   YES   NO   Are you borrowing from some other source?   How much?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   YES				<u>i</u> <u>i</u>		NSORED BENEFITS	CHILD SUPPORT
Section 2: Are you spending your savings or borrowing money to cover monthly expenses?  YES NO Are you using savings or a home equity loan? How much?  YES NO Are you using some other asset? How much?  YES NO Are you borrowing from credit cards? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source?  How much?  YES NO Are you borrowing from some other source?  NAME: Phone: Address:  Phone: Address:  Phone: Address:  Phone: Address:  Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature: By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	YES	NO				Deview Islands	Licensia Device To
Executive Director Sign here    Section 2: Are you spending your savings or a home equity loan?			ANNUITY PA	YMENT PENSION IR		<u> </u>	
YES NO Are you using some other asset? How much? YES NO Are you borrowing from credit cards? How much? YES NO Are you borrowing from some other source? How much?  Section 3: Please tell us how you paid these monthly expenses during the previous months:  EXPENSE MONTHLY COST HOW HAS THE EXPENSE BEEN PAID? IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:  Rent or Mortgage \$ Name: Phone: Address:  Utility Bills \$ Name: Phone: Address:  Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.				ng your savings or borrowing mo	ney to		
YES   NO   How much?     Are you borrowing from credit cards?   How much?     Are you borrowing from some other source?   How much?     Section 3: Please tell us how you paid these monthly expenses during the previous months:	YES	NO	1				
How much?   How much?     How much?     How much?     How much?     How much?     How much?     How much?     How much?     How has the expense been paid?   If SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:   Name:	YES	NO	1	=			
Section 3: Please tell us how you paid these monthly expenses during the previous months:  EXPENSE   MONTHLY COST   HOW HAS THE EXPENSE BEEN PAID?   IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:    Rent or Mortgage   Name: Phone:   Address:   Phone:   Address:    Utility Bills   S   Name: Phone:   Address:    Food   S   Name: Phone:   Address:    Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:    Signature:   By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	YES	NO	How much?	_			
EXPENSE MONTHLY COST HOW HAS THE EXPENSE BEEN PAID? IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:    Name:	YES	NO	•				
Rent or Mortgage  Utility Bills  Food \$	Section	on 3: I	Please tell us h	ow you paid these monthly expe	nses during the previo	us months:	
Montgage   S   Address:	EXPE	NSE		HOW HAS THE EXPENSE BEEN PAID?	IF SOMEONE ELSE PA	YS FOR YOU, PLEASE COMPL	ETE:
Utility Bills   S   Name:   Phone:   Address:   Address:   Address:   Phone:   Phone:	Rent	or	<u>,</u>		Name:	Phon	e:
Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:    Signature:   By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Mortg	gage	Ş		Address:	***************************************	
Bills  Food \$ Name: Phone:  Address:  Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Utili	itv			Name:	Phon	e:
Food \$ Address:  Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.			\$		Address:	<u>i</u>	
Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.					Name:	Phon	e:
Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Foo	od	\$		Address:	<u></u>	
By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Section	on 4: I	f none of the a	bove applies to you, please expla	ain how your monthly	expenses were paid:	
By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.							
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By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.							
I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Signa	ture:					
Signature Date		-			_		n to verify this information.
	Signati	ure				Date	e



#### **HEAP Verification of Education & Guidelines**

	Date of Application.
1	I verify that I have received budget counseling and energy conservation
١.	I verify that I have received budget counseling and energy conservation

Date of Application:

- 2. After I've applied for H.E.A.P I understand that it may take anywhere from 2-4 months for my utility account to be credited.
- 3. I understand that funding for this program is limited and in the event that funds are expended, I will not receive a credit, and I will be notified by mail.
- 4. I acknowledge that my eligibility for assistance also depends on my household status and the Community Action Commission Priority Plan and that I will be notified by mail if I am determined to be ineligible.
- 5. Community Action Commission of Santa Barbara County adopted a new policy for customers in January 2009. The policy states that customers (excluding seniors, disabled, and working poor with very young children five (5) and under), who have been assisted for three prior consecutive years, will not receive assistance in their fourth and fifth year in order to assist new customers. I agree to abide by this policy.

Χ_	
	(Applicant's signature)

education.

\*\*\* If a credit does not appear on your account after the four-month period is over, please **call the Sacramento H.E.A.P office at 1-866-675-6623** for more information regarding your credit.



CAC Central Data Collection Card		Date/Fecha _	/
1. Telephone (805)	2. Social Security Number		
3. Name	4. Address	City	ZIP
Nombre	Domicilio	Ciudad	Código Postal
5. Date of Birth// Fecha de Nacimiento	6. Please indicate total number of people li Numero de Personas que viven en la cas		_
Income/Support/Ingresos  [ ] No income/No ingresos [ ] Employment/Empleo	Family Type/ <i>Tipo de Familia</i> [ ] Single mother/ <i>Madre soltera</i> [ ] Single father/ <i>Padre soltero</i>	house	Everybody in the irst including your
[ ] TANF	[ ] Both parents/Hogar con dos	self)	irst including your
<ul> <li>[ ] General relief/Asistencia General</li> <li>[ ] Food Stamps/Estampillas de Comida</li> <li>[ ] SSI</li> </ul>	padres [ ] Single person/Persona Sola123456 [ ] Two Adults/Dos Adultos	<u>Edad y Sexo de</u> <u>viven en la casa</u>	r el más joven, y
[ ] State Disability Insurance (SDI) [ ] SSA [ ] Pension	<u>Disabled/Deshabilitado</u> [ ] Yes/Si [ ] No	Age/Edad	<u>Sex/Sexo</u>
Unemployment/Desempleo		1	[]M []F
[ ] Workers comp/ <i>Compensación del Trabajador</i> [ ] Child Support/ <i>Manutención</i>	Education/Educación (Grade completed/Años Terminados) [ ] 0-8	2	[]M []F
[ ] Clind Support Manutenction	[ ] 9-12 [ ] HS Graduate/GED/ <i>Preparatoria</i>	3	[]M []F
Total Gross Household Income/ Ingreso bruto total	[ ] 12+/Educación mas avanzada [ ] College Graduate/Graduado del	4	[]M []F
\$	Colegio	5	[]M []F
Housing/Vivienda	Ethnicity/Race/Grupo Étnico/Raza	6	[]M []F
[ ] Rent/Renta Rental Assistance/Asistencia de	[ ] White/Caucasian Blanco	7	[]M []F
Housing, HUD, Sec.8 [ ] Own/Dueño	[ ] Black/African American Afroamericano	8	[]M []F
Private Insurance/Seguro Medico	[ ] Hispanic/Latino Hispano/Latino	9	[]M []F
<u>Privado</u> [ ] Yes/Si	[ ] Native American Indian Indio Nativo Americano	10	[]M []F
Utility Name and Account Number/	[ ] Asian/Asiático [ ] Other/Otro	11	[]M []F
Nombre de utilidad y numero de cuenta	[ ] Referral/Referencia	12	[]M []F
Electric/ <i>Electricidad</i>	CAC Employee/ Empleado de CAC Event/Evento		
Gos	Facebook		

\_\_\_ Friend/Amigo \_\_\_ Letter/Carta



## FREE HOME WEATHERIZATION

Our energy efficiency services are **FREE** to qualified income eligible households.

Make your home more energy efficient. Conserve energy and reduce your utility bills.

- \* Home Energy Assessment
- \* Caulking
- \* Carbon Monoxide Alarm
- \* Smoke Alarm

- \* Water Heater and Furnace Repair
- \* Low-flow showerheads
- \* Faucet Aerators

Your application for utility bill assistance (HEAP) will automatically be applied for the weath-erization program by our office. Please follow the instructions listed on page one of this packet regarding the needed documentation.

Enclosed are two *Energy Services Agreements*. Please fill out the appropriate one:

- If you are an *owner-occupant* or just a *tenant* that is applying you only need to fill out and sign the *Energy Service Agreement for Occupant*.
- If you *are not* the Owner, then the Owner, Property Manager, or Manager's Authorized Agent must fill out and sign the *Energy Service Agreement for Rental Property Owner*.

You will be contacted by our installer crew within 4-6 weeks following the approval of your application. If you have any further questions, particularly about the documentation needed for your application, please contact us at **805-617-2897** or **Energyinfo@cacsb.com** 



Your Name

1. NAME(S) AND MAILING ADDRESS

#### CLIENT/CUSTOMER CONSENT FORM AND AUTHORIZATION

The California Department of Community Services and Development (CSD) is a state agency that oversees energy assistance programs for low-income families. Some of these services include helping families pay their utility bills or installing energy-efficient appliances and systems to reduce energy use and expenses. CSD also works with other organizations and programs that provide related services.

**CONSENT** (What you are agreeing to when you sign this form)

By signing this form, you give your consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to your utility company and its contractors, to share information about your household's utility account, energy usage and/or other information needed to provide the services and benefits to you described on the back of this form.

If your utility bill is in someo	ne else's name, enter that name here					
Your mailing address (Stree	ot)			Unit Number (if any)		
Your mailing address (City)			State	Zip Code		
2. UTILITY SERVICE	ADDRESS					
	ility service address is different fro	om your mailing address.				
	ox, please provide your utility servi	ce address information below:				
Your Utility Service Address	(Street)			Unit Number (if any)		
Your Utility Service Address	(City)		State	Zip Code		
1			CA			
Name of Utility Company (if	you have a second Utility Company)	Service Account Number				
both persons must in	services is not the person whos tial and sign this form)	·	· •			
, , ,	below, I acknowledge and author			•		
•	ve my information as described, ex		ted in this Auth	norization for up to <b>36</b>		
	d as explained on the back of this	form:				
Client/Customer Initials	Utility company billing records balances, as needed for process.					
Client/Customer Initials	Meter usage and energy co the date of my signature below (if weatherized, date and mean	v; and 2) any information conc				
Client/Customer Initials	Household income, composition	on and other information need	ed to determin	ne my eligibility for		

energy assistance programs administered by CSD and/or CSD Partners.

Date

Signature of Utility Customer of Record (if different)

Signature of 2nd Utility Customer of Record, if applicable

Signature of Client/Utility Customer

Name of CSD Contractor/Partner Organization

Date

Date

#### WHY CONSENT IS NEEDED AND HOW THE INFORMATION WILL BE USED

Your consent (permission) for us to obtain and share your utility information, including your energy usage data, is needed for the purposes listed and explained below. CSD, its contractors, consultants, other federal or state agencies and affiliated programs (CSD Partners), working cooperatively with your utility company and its contractors, can provide you with services and benefits available under various programs administered by CSD and your utility companies. The information provided will be shared and retained in accordance with applicable law concerning data security and privacy protections. The information you authorize us to obtain and share will be used for the following purposes:

- Determine your eligibility for CSD and utility company low-income programs
- 2. Protect the security of your information and make it easier for you to apply for/receive services by limiting the number of times you must provide the same information about yourself and your household, your residence, income, utility account(s), energy costs and energy usage
- 3. Determine which services, benefits and assistance you are qualified to receive, including: payment assistance with your utility bills; weatherization services; energy efficiency services; emergency energy services; health and safety measures; solar energy services; consumer information and energy tips
- 4. Evaluate your home's energy usage so that CSD can: a) measure the effectiveness of the services we provide by determining how much your utility bills are reduced and how much our services reduce carbon emissions (air pollution), and b) report these results to federal and state authorities that fund and oversee energy assistance programs in California.

You understand that some services may not be available to you unless you consent to share/release information as stated in this Authorization. You agree that this consent covers utility account, billing and usage information, including up to twelve months of historical data prior to the date of this Authorization, information about any prior weatherization services provided, and subsequent data throughout the period that this Authorization is in effect.

CSD and CSD Partners agree to access and share only the information and data necessary to provide energy assistance services for which you are determined eligible, and to fulfill state and federal requirements for operating these programs. If you are determined not to be eligible for services, no utility information will be accessed or exchanged. CSD and CSD Partners will safeguard your privacy and will store any information gathered in accordance with the security requirements set forth in state law.

#### REVOCATION OF CONSENT

You agree that your consent shall remain in effect for **36 months** from the date you sign this Authorization, unless otherwise revoked by written notice mailed to: CSD Energy & Environmental Services Division, 2389 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833. Revocation will be effective upon receipt, but will not apply to any information shared while this Authorization was valid.

#### **PROGRAMS**

Some of the programs CSD oversees or partners with include:

- CSD Federal Low-Income Home Energy Assistance Program (LIHEAP)
- CSD Federal Department of Energy Weatherization Assistance Program (DOE WAP)
- State Low-Income Weatherization Program (LIWP)
- Department of Housing and Urban Development (HUD) Lead Hazard Control and Healthy Homes Program
- Utility Company Energy Savings Assistance (ESA) Program
- Utility Company California Alternate Rates for Energy (CARE) Program



## STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515A (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR OCCUPANT**

				Dwelling I	nformation			
Select the Dwelling Typ	oe				I am the			
Single-Family	Mobile Home		Multi-Unit		Owner-Occupant		Tenant	
			Ow	ner-Occupant o	r Tenant Informat	ion		
Owner-Occupant or Te	nant (Print or type nam	ne)			Address			
Apt./Unit No.	City				ZIP Code		Telephone Number	
Owner-Occupant or Te	nant Email Address						Owner-Occupant or Tenant F.	AX Number

## Owner-Occupant or Tenant Acceptance of Terms for CSD Weatherization Services (to be completed by the Owner-Occupant or Tenant)

I agree to accept the following TERMS required for my primary residence to receive services from the Department of Community Services and Development (CSD) weatherization programs(s):

- 1. I certify that the above-listed property is my primary residence.
- 2. I (the Owner-Occupant or Tenant), grant the Contractor/Agency permission to enter my dwelling to perform assessments, conduct diagnostics, take photos only of weatherization work to be performed or deferred (as it relates to individual or whole house services), install feasible weatherization services and perform inspections in accordance with CSD weatherization program policies and standards to the above-listed dwelling.
- 3. I acknowledge that an assessment of my dwelling is necessary to determine the work that can be performed and that the work that is available may be limited due to the needs and condition of my residence. Identified work may not be provided if it does not meet all program requirements and specifications and may lead to full or partial deferral of work. My refusal of certain work may prevent the installation of other identified work in accordance to program requirements.
- 4. I hereby release and pledge to hold harmless the Contractor/Agency listed below, and its staff, from any liability in connection with the work identified on a summarized list, except as a consequence of gross negligence or willful and wanton misconduct.
- 5. I authorize the Contractor/Agency to access my utility company records to obtain only energy usage data for a period of one year before and two years after weatherization measures are installed.
- 6. I grant the Contractor/Agency, local, State and/or Federal inspectors permission to enter the dwelling after reasonable notice to perform inspections to verify the existence and quality of work performed by the Contractor/Agency and compliance with local, State, and/or Federal building codes and programmatic guidelines and acknowledge that a permit may be required for specific weatherization work. I understand that I may be held financially responsible for the weatherization work if I refuse to allow access for inspection and permitting purposes.
- 7. I shall not remove any permanently installed energy conservation measures unless they are damaged or no longer functional in the residence from where they were installed.

#### Additional Certifications For Owner-Occupants ONLY:

- 8. I acknowledge and agree that this property is not for sale at the time of qualifying for the program and will not be offered for sale or otherwise distributed for at least sixty days following the completion of weatherization services.
- 9. Mobile home units only: I acknowledge that I may not receive services that require a permit if the registration on the mobile unit is not up-to-date.

#### **Additional Certifications For Tenants ONLY:**

10. I acknowledge that the Rental Property Owner must grant the Contractor/Agency the same permissions by signing CSD 515B Energy Service Agreement for Rental Property Owner before any services are rendered.



STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515A (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR OCCUPANT**

- 11. I understand that the Property Owner cannot raise the rent of the unit for a period of two years from the date of weatherization because of the increased value of the unit due solely to weatherization measures provided by the Contractor/Agency (allowable factors for rent increase include an actual increase in property taxes, actual cost of amortizing other improvements to the property accomplished after the date of work completed by the Contractor/Agency, or actual increases in expenses of maintaining and operating this property).
- 12. I acknowledge that I have been provided a copy of this Agreement explaining its terms effective for a two year period after weatherization services have been completed. Complaint Process: In the event the provisions of this Agreement related to increased rent or the landlord's failure to decrease utility costs for master metered units are not met, tenants may contact the Contractor/Agency to submit a verbal or written complaint, which will be investigated by the Department of Community Services and Development. Contractor/Agency contact information is located on this Agreement under the section entitled, "Contractor/Agency Assurance."
- 13. I may retain the replacement energy conservation measure installed by the CSD weatherization program(s) if the replaced appliance was my personal property.

I CERTIFY THAT I am the Owner-Occupant or Tenant residing in the dwelling listed above that serves as my primary residence and that all given

		ect to the best of my knowledge der to receive weatherization so				E, and agree to be bound by all of
Owner-0	Occupant or Tenant's Signate	ure				Date
			Contractor/Ag	ency Assurance		
Contrac	tor/Agency (Print name)		Address			
CSLB N	umber (if applicable)	City		ZIP Code	Contractor/Ag	ency Telephone Number
Contrac	tor/Agency Email Address				Contractor/Ag	ency FAX Number
The Co	ontractor/Agency agrees to	the following:			-	
1.			tion measures pe	erformed other than	n cash contribution from	the Owner or Owner Agent, if
	applicable, and any subs					
2.	Shall ensure that the Cor	ntractor/Agency is properly insu	ured.			
3.	Shall ensure that work is	conducted in a professional m	anner and meet	s program and buil	ding code standards.	
4.	Shall not make any signi dwelling owner.	ficant structural changes to the	dwelling withou	t requesting writter	permission specifically	describing the change from the
5.	Shall provide in writing a	list of all weatherization measi	ures installed in t	he unit.		
6.		ner, or owner's agent, and tena amended, and the Federal Pr			nfidential manner to ass	sure compliance with the Information
Agency	Program Manager's Signatu	re	Agency Program	Manager's Name (Pr	int name)	Date
			1			



## STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515B (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER**

	Sillyie-	·Family/Mobile H	lome Dwelling	Information			
Tenant Name			Dwelling Address				
City			Zip Code		Туре		
					Single $\square$	Mobile $\Box$	
	Mult	ti-Family Dwellin	a/Complex Inf		<u>-</u>		
Number of Elizible Buildings in Comm		u-i allilly Dwellill					
Number of Eligible Buildings in Comp	lex:			ages, if necessary.			
On and and Decilation Manage (if a malicable		Buil	ding #1				
Complex/Building Name (if applicable	<del>;</del> )		Building Address				
City	ZIP Code	# of Units in Build	ding	# of Units to be W	eatherized	# of Vacant & Unqualified Units	
List Qualified Units		List Vacant and U	Jnqualified Units				
		Buil	ding #2				
Complex/Building Name (if applicable	<u>)</u>		Building Address	;			
City	ZIP Code	# of Units in Build	l ina	# of Units to be W	eatherized	# of Vacant & Unqualified Units	
ony	2.11 0000	,, or ormo in band	g	" or ornico to bo to	0441011204	n or vacant a criquamica critic	
1: 40 85 111 7			h	1 100 111 11			
List Qualified Units			List Vacant and Unqualified Units				
		Buil	ding #3				
Complex/Building Name (if applicable	<del>!</del> )		Building Address				
City	ZIP Code	# of Units in Build	ding	# of Units to be W	eatherized	# of Vacant & Unqualified Units	
City	ZIP Code	# of Units in Build	ding	# of Units to be W	eatherized	# of Vacant & Unqualified Units	
City List Qualified Units	ZIP Code	# of Units in Build	ding  List Vacant and U		eatherized	# of Vacant & Unqualified Units	
	ZIP Code	# of Units in Build			eatherized	# of Vacant & Unqualified Units	
			List Vacant and U	Unqualified Units	eatherized	# of Vacant & Unqualified Units	
		# of Units in Build	List Vacant and U	Unqualified Units	eatherized	# of Vacant & Unqualified Units	
List Qualified Units			List Vacant and U	Unqualified Units	eatherized	# of Vacant & Unqualified Units	
List Qualified Units  Owner (Print or type name)	0		List Vacant and U 's Agent Infor Address	Unqualified Units			
List Qualified Units	0		List Vacant and U	Unqualified Units	eatherized  Owner Telephor		
List Qualified Units  Owner (Print or type name)  Apt./Unit No.	0		List Vacant and U 's Agent Infor Address	Unqualified Units	Owner Telepho	ne Number	
List Qualified Units  Owner (Print or type name)	0		List Vacant and U 's Agent Infor Address	Unqualified Units		ne Number	
List Qualified Units  Owner (Print or type name)  Apt./Unit No. Ci  Owner Email Address	O <sup>1</sup>	wner and Owner	List Vacant and U's Agent Infor Address	Jnqualified Units  mation	Owner Telepho	ne Number	
List Qualified Units  Owner (Print or type name)  Apt./Unit No. Ci  Owner Email Address  If the Owner uses an agent for the ab	O' ty	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code	Jnqualified Units  mation	Owner Telepho	ne Number	
List Qualified Units  Owner (Print or type name)  Apt./Unit No. Ci  Owner Email Address	O' ty	wner and Owner	List Vacant and U's Agent Infor Address	Jnqualified Units  mation	Owner Telepho	ne Number	
List Qualified Units  Owner (Print or type name)  Apt./Unit No.   Ci  Owner Email Address  If the Owner uses an agent for the ab  Agent (Print or type name)	ty pove-referenced property, con	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code  and Agent informa  Address	Unqualified Units Tmation	Owner Telephor	ne Number mber	
List Qualified Units  Owner (Print or type name)  Apt./Unit No. Ci  Owner Email Address  If the Owner uses an agent for the ab	ty pove-referenced property, con	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code	Unqualified Units Tmation	Owner Telepho	ne Number mber	
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List Qualified Units  Owner (Print or type name)  Apt./Unit No.   Ci  Owner Email Address  If the Owner uses an agent for the ab  Agent (Print or type name)  Apt./Unit No.   Ci	ty pove-referenced property, con	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code  and Agent informa  Address	Jinqualified Units That ion  tion.	Owner Telephol Owner FAX Nur Agent Telephon	ne Number mber	



STATE OF CALIFORINA
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
CSD 515B (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER**

### Owner or Owner's Agent Acceptance of Terms for CSD Weatherization Services (to be completed by the Owner or Owner's Agent)

I agree to accept all of the following TERMS required for my rental property to receive services from the Department of Community Services and Development (CSD) weatherization program(s):

- 1. I certify that I am the Owner (or Owner's Agent) of the above-listed rental property.
- 2. I grant the Contractor/Agency permission to enter my property to perform assessments, conduct diagnostics, take photos only of weatherization work to be performed or deferred (as it relates to individual or whole house services), install feasible weatherization measures and perform inspections in accordance with CSD weatherization program policies and standards to the above-listed rental property.
- 3. I acknowledge that an assessment of my property is necessary to determine the work that can be performed and that the work that is available may be limited due to the needs and condition of my property. Identified work may not be provided if it does not meet all program requirements and specifications and may lead to full or partial deferral of work. My refusal of certain work may prevent the installation of other identified work in accordance to program requirements.
- 4. I shall not remove any energy conservation measures unless they are damaged or no longer functional in the rental property from where they were installed. If the replaced item (i.e. refrigerator or other appliance) was the personal property of my tenant, the tenant shall retain the replacement energy conservation measure installed by the CSD weatherization program(s).
- 5. Mobile home units only: I acknowledge that my property may not receive services that require a permit if the registration is not up-to-date.
- 6. I hereby release and pledge to hold harmless the Contractor/Agency listed below, and its staff, from any liability in connection with any work identified on a summarized list except as a consequence of gross negligence or willful and wanton misconduct.
- 7. I authorize the Contractor/Agency to access my complex's utility company master-metered records to obtain only energy usage data for a period of one year before and two years after weatherization measures are installed.
- 8. I grant the Contractor/Agency, local, State and/or Federal inspectors permission to enter the dwelling after reasonable notice to perform inspections to verify the existence and quality of work performed by the Contractor/Agency and compliance with local, State, and/or Federal building codes and programmatic guidelines and acknowledge that a permit may be required for specific weatherization work. I understand that I may be held financially responsible for the weatherization work if I refuse to allow access for inspection and permitting purposes.
- 9. I certify that I, as the Owner or Owner's Agent, shall ensure that gas or electric service, or both, that is provided by a master-meter to tenants shall be charged at the utilities' costs in accordance with California Public Utilities Commission Code Section 739.5 or other applicable government regulations.
- 10. I certify that I, as the Owner or Owner's Agent, shall not raise the rent of any weatherized unit for a period of two years from the date of weatherization-because of the increased value of the unit due solely to weatherization measures provided (allowable factors for rent increase include an actual increase in property taxes, actual cost of amortizing other improvements to the property accomplished after the date of work completed by the Contractor/Agency, or actual increases in expenses of maintaining and operating this property).
- 11. I acknowledge and agree that this property is not for sale at the time of qualifying for the program and will not be offered for sale or otherwise distributed for at least sixty days following the completion of weatherization services.
- 12. I certify that I shall provide a copy of this Agreement explaining its terms to all tenants and subsequent tenants residing in the unit within the two year period. Complaint Process: In the event the provisions of this Agreement related to increased rent or the landlord's failure to decrease utility costs for master metered units are not met, tenants may contact the Contractor/Agency to submit a verbal or written complaint, which will be investigated. Contractor/Agency contact information is located on this Agreement under the section entitled, "Contractor/Agency Assurance."

#### Additional Certification for Unoccupied Multi-Unit Dwellings ONLY:

- 13. I agree that "rent" is defined as the tenant's monthly payment to the Owner (non-subsidized housing) or the contract rent (subsidized housing).
- 14. I shall submit to the Contractor/Agency a schedule of rents prior to commencement of work.
- 15. Federal, State or Local Government Rehabilitation Projects only: I certify that if a vacant unit is counted as being an eligible household for purposes of meeting the minimum threshold for whole building weatherization (66% rule), then the unit will become occupied by an eligible family within 180 days after the completion of weatherization (CFR 440.22(b)(2)(ii)).



STATE OF CALIFORINA
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
CSD 515B (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER**

I CERTIFY THAT I am the Owner or Owner's Agent of the Dwelling or Complex listed above, and that all given statements are true and correct to the best of my knowledge. I have read and understand these TERMS and RELEASE, and agree to be bound by all of its terms and conditions in order for my property to receive weatherization services under the CSD weatherization program(s). Date Owner's (or Owner's Agent's) Signature **Contractor/Agency Assurance** Contractor/Agency (Print or type name) Address CSLB Number (if applicable) ZIP Code Contractor/Agency Telephone Number City Contractor/Agency Email Address Contractor/Agency FAX Number The Contractor/Agency agrees to the following: 1. Shall be responsible for the feasible cost of weatherization measures performed other than cash contribution from the Owner or Owner Agent, if applicable, and any subsequent non-compliance. 2. Shall ensure that the Contractor/Agency is properly insured. 3. Shall ensure that work is conducted in a professional manner and meets program and building code standards. 4. Shall not make any significant structural changes to the dwelling without requesting written permission specifically describing the change from the dwelling owner. 5. Shall provide in writing a list of all weatherization measures installed in the rental unit. 6. Shall assure that the owner, or owner's agent, and tenant data shall be maintained in a confidential manner to assure compliance with the Information Practices Act of 1977, as amended, and the Federal Privacy Act of 1974, as amended. Contractor/Agency Program Manager's Signature Contractor/Agency Program Manager's Name (Print name) Date