# IMPORTANT PLEASE READ

Community Action Commission of Santa Barbara County 5638 Hollister Ave Ste 230 805-964-8857 800-655-0617



Community Action Commission of Santa Barbara County 120 West Chestnut Ave Lompoc CA 93436 805-740-4555 FAX: 805-740-4558

Last names A-L call Ext 134

Last names M-Z call Ext 197

FAX: 805-964-6798

www.cacsb.com

All names call Ext 105

#### HOME ENERGY ASSISTANCE PROGRAM

**Special Needs Guidelines:** Federal Law requires that priority be given to households with low-income, high energy cost, and taking the following households into consideration: families with children under 5, elderly, and disabled

In order to apply for assistance, please submit COPIES of the following documents:

#### **DOCUMENT CHECKLIST**

- 1. Valid California Picture ID
- 2. Social Security Card
- 3. Current GAS and ELECTRIC bill detailing terms and kilowatt usages (both bills are required, all pages)
- 4. Income documentation for all house members from ALL sources during the last 4 weeks (paycheck stubs must show gross amounts received)
- 5. Rental or House payments receipts for the current month Housing Calculation Summary, Sec.8, Form "HUD-52667"
- 6. Please do not send originals!

Cal Works/TANF recipients as well as Food Stamps recipients must bring/send CURRENT Notice of Action or Memo from your case worker showing amounts received for the month. SSI/SSA recipients must have CURRENT benefit letter from the Social Security Office or Bank Statement showing direct deposit of funds. Proof of Unemployment Benefits, Disability, Child Support, Retirement, Alimony, etc. MUST BE dated within the last 30 days.

APPLICATIONS CANNOT BE PROCESSED WITHOUT ALL THE PROPER CURRENT DOCUMENTATION. YOU MUST MEET BOTH THE INCOME AND SPECIAL NEEDS GUIDELINES TO QUALIFY.

Department of Com	munity Se	ervice	s and D	evelopmen	t					Official Use (	Only:
<del></del>							Priority Point	S			
CSD 43 (11/2015)								A.C.C.			
Agency:		Intake Initials: Intake Date:							Eligibility Cert Date		
	Job Control Code										
First name			M	iddle Initial	Las	t Name				Date of Bi	
										ויויעטעןויייי	
Mailing Address			1		<u> </u>					Unit Num	oer
Mailing City				Mailing Cour	nty				Mailing State	Mailing Zi	o Code
SERVICE ADDRESS – Ad	ddress whe	re app	olicant li	ves (this <i>canr</i>	not be a	P.O. Box	k)	•		•	
Is your service address th	ie same as r	nailing	address?							🗆 Yes	□ No
Have you lived at this res	idence duri	ng eacl	n of the p	ast 12 months						🗆 Yes	□ No
Service Address			·							Unit Num	per
Service City				Service Cour	ntv				Service State	Service Zi	Code
				Jervice cour		<u> </u>				361 1166 21	
Social Security Number (	SSN):						Telep	hone N	Number ( )		☐ Message Only?
E-mail Address (Optional	):										
PEOPLE LIVING IN HO	JSEHOLD	$\overline{}$				INC	OME				
	he total nui										
	ople living i					Enter the number of household					
household, including						members who receive income →					
Demographics - Enter the	e number of	people	e who are	:		Enter total gross monthly income for al			1	g in the household:	
Ages 0 – 2 Years						TANF / CalWorks			\$		
Ages 3 - 5 years							/ SSP			\$	
Ages 6 - 18 years						SSA / SSDI			\$		
Ages 19 - 59						Pay	check(s)	)		\$	
Ages 60 and older						Interest			\$		
Disabled						Pen	sion			\$	
Native American						Other			\$		
Seasonal or Migrant Fa	rmworker					To	tal Inco	ome		\$	
HOUSEHOLD MEMBER FULL NAME: Full name is FI RELATIONSHIP TO THE APPLICA DATE OF BIRTH: List the da AMOUNT OF MONTHLY GROS	rst Name, L	ast Nar mple: I	husband, househol	d member.					xes or anything el	se is taken ou	
If you have more than 8				ou can write th	he inforn	nation on	a separa	ate pie	ce of paper.		
First Name	Last Nar	ne		Relation to Applicant	´   •	Date of Birtin		_	unt of thly Income	Source of In	come
				Self							
	1										
Household Total Mo	nthly Gra	nee In	rome	<u> </u>				\$			
Are you or someone in	n your hou	seholo	CURRE	NTLY receivi	ng CalFi	resh (Fo	od Stam	ps)?	☐ Yes	□ No	

To which energy bill do you want the LIHEAI		• •				
☐ Natural Gas ☐ Electricity ☐ Woo	•		☐ Keros	sene 🗌 Other Fuel		
List energy company and account number:				Account #:		
What is the main fuel used to HEAT your ho						
	d 🗌 Propar		☐ Keros			
In addition to your main heating source, do you ever use any of the following to heat your home (you can select more than one):						
(Attach copy of most recent bill or receipt)  ☐ Natural Gas ☐ Electricity ☐ Woo	d 🗆 Propar	ne 🗆 Fuel Oil	☐ Keros	sene 🗆 Other Fuel 🗆 N/A		
Energy Bill Information	и — гтораг		□ Keros	Selle - Other ruer - N/A		
Check all that apply for each type of energy source	e for any home er	nergy costs				
NOTE: The questions below are <b>MANDATORY</b> and						
Required: Attach copies of all most recent energy	bills and/or rece	ipts. A copy of an <b>elec</b>	tric bill mu	ust be included.		
ELECTRIC SERVICE	NAT	URAL GAS SERVICE		WOOD, PROPANE or FUEL OIL SERVICE		
				(WPO)		
Are your utilities all electric?	-	I Gas Company the	same as	Are you currently out of fuel? (Wood,		
☐ Yes ☐ No	your electric (			Propane, Oil, Kerosene, Other Fuels)		
Is your electricity shut-off?	☐ Yes ☐ No			☐ Yes ☐ No ☐ N/A		
☐ Yes ☐ No	<u> </u>	l Gas shut-off?		,		
Do you have a past due notice?	☐ Yes ☐ No			List the approximate number of days until		
☐ Yes ☐ No	•	past due notice?		you run out of fuel (Wood, Propane, Oil,		
	☐ Yes ☐ No	)		Kerosene, Other Fuels).		
				Number of Days: N/A		
Are your utilities included in rent or submet	ered?			☐ Yes ☐ No		
The information on this application will be used to determine and verify my eligibility for assistance. My signature gives consent for this information to be shared with other offices of the state and federal governments, their designated subcontractors, my utility company(ies), and for my utility company(ies) to share my account information with the Department of Community Services and Development (CSD), its designated subcontractors, and other offices of the state and federal governments for the purpose of providing services to me and to coordinate, improve and reduce the costs of services under these programs. I further authorize my utility company(ies) to provide my energy consumption data to CSD to the extent necessary for CSD to comply with the program reporting requirements of the federal government. I understand that this consent shall remain in effect for three years from the date signed unless otherwise revoked by me in writing. I understand that if my application for LIHEAP/DOE benefits or services is denied, or if I receive untimely response or unsatisfactory performance, I may initiate a written appeal with the local service provider and my appeal shall be reviewed no later than 15 days after the appeal is received. If I am not satisfied with the local service provider's decision I may then appeal to the Department of Community Services and Development pursuant to Title 22, California Code of Regulations section 100805. If applicable, I hereby authorize installation of weatherization measures to my residence at no cost to me. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my energy costs.						
x						
*** APPLICANT'S SIGNATURE **	*	Today's Date		Witness's Signature (If signed with an X)		
AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.						
APPLICANT: DO NOT FILL OUT THE INFORMATION BELOW. THIS SECTION IS FOR OFFICIAL USE ONLY.						
Utility Assistance being provided under which pro-	_	AP 🗌 Fast Track 🗆				
Supplement \$ Total Benefit				·		
Energy Services Restored after disconnection:		connection of Energy Se	•			
Type of Dwelling:			lter: # of uni			
☐ SFD – Owner, 1 unit ☐ MFD – Rental, 2 - 4 u			al # of resid			
☐ SFD – Rental, 1 unit ☐ MFD – Owner, 5 or m		Total Energy Co	st:	Energy Burden:		
☐ MFD – Rental, 5 or mo		\$	hin 🗆 🗆	ard to Reach Priority Offsets N/A		

#### **Department of Community Services and Development**

CSD 43B (rev.12/2013)

#### **CERTIFICATION OF INCOME AND EXPENSES**

You are being asked to complete this form because you requested assistance, and state that your entire household cannot provide proof of income. The State of California requires the applicant to report all sources of income. This form will help us understand how you are meeting expenses. Please complete the information below:

Name:	Name	and A	Address				
Section 1: Do you have sources of income you forgot to report?   YES	Name	2:					
YES   NO   During the previous month have you been employed part time?	Addre	ess:					
YES   NO   During the previous month have you been employed part time?	Section	on 1: I	Do you have so	ources of income you forgot to rep	oort?		
VES   NO		:	_ i -				
Child care, donating blood, etc?	YES	NO	During the p	revious month have you been self	f-employed?		
NO	YES	NO	During the p	revious month did you receive mo		you perform only once	e in a while, like yard work,
YES   NO   Worker's COMP   UNEMPLOYMENT   GOVERNMENT SPONSORED BENEFITS   CHILD SUPPORT	YES	NO	number of t	he person who gave you the gift:			se list the name and phone
No	YES	NO					
VES   NO   AR YOU using some other asset?   How much?   YES   NO   Are you using some other asset?   How much?   YES   NO   Are you using some other asset?   How much?   YES   NO   Are you using some other asset?   How much?   YES   NO   Are you using some other asset?   How much?   YES   NO   Are you borrowing from credit cards?   How much?   YES   NO   Are you borrowing from some other source?   How much?   YES   NO   Are you borrowing from some other source?   How much?   YES   NO   Are you borrowing from some other source?   How much?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   NO   Are you borrowing from some other source?   YES   YES				<u>i</u> <u>i</u>		NSORED BENEFITS	CHILD SUPPORT
Section 2: Are you spending your savings or borrowing money to cover monthly expenses?  YES NO Are you using savings or a home equity loan? How much?  YES NO Are you using some other asset? How much?  YES NO Are you borrowing from credit cards? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source? How much?  YES NO Are you borrowing from some other source?  How much?  YES NO Are you borrowing from some other source?  NAME: Phone: Address:  Phone: Address:  Phone: Address:  Phone: Address:  Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature: By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	YES	NO				Deview Islands	Licensia Device To
Executive Director Sign here    Section 2: Are you spending your savings or a home equity loan?			ANNUITY PA	YMENT PENSION IR		<u> </u>	
YES NO Are you using some other asset? How much? YES NO Are you borrowing from credit cards? How much? YES NO Are you borrowing from some other source? How much?  Section 3: Please tell us how you paid these monthly expenses during the previous months:  EXPENSE MONTHLY COST HOW HAS THE EXPENSE BEEN PAID? IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:  Rent or Mortgage \$ Name: Phone: Address:  Utility Bills \$ Name: Phone: Address:  Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.				ng your savings or borrowing mo	ney to		
YES   NO   How much?     Are you borrowing from credit cards?   How much?     Are you borrowing from some other source?   How much?     Section 3: Please tell us how you paid these monthly expenses during the previous months:	YES	NO	1				
How much?   How much?     How much?     How much?     How much?     How much?     How much?     How much?     How much?     How has the expense been paid?   If SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:   Name:	YES	NO	1	=			
Section 3: Please tell us how you paid these monthly expenses during the previous months:  EXPENSE   MONTHLY COST   HOW HAS THE EXPENSE BEEN PAID?   IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:    Rent or Mortgage   Name: Phone:   Address:   Phone:   Address:    Utility Bills   S   Name: Phone:   Address:    Food   S   Name: Phone:   Address:    Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:    Signature:   By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	YES	NO	How much?	_			
EXPENSE MONTHLY COST HOW HAS THE EXPENSE BEEN PAID? IF SOMEONE ELSE PAYS FOR YOU, PLEASE COMPLETE:    Name:	YES	NO	•				
Rent or Mortgage  Utility Bills  Food \$	Section	on 3: I	Please tell us h	ow you paid these monthly expe	nses during the previo	us months:	
Montgage   S   Address:	EXPE	NSE		HOW HAS THE EXPENSE BEEN PAID?	IF SOMEONE ELSE PA	YS FOR YOU, PLEASE COMPL	ETE:
Utility Bills   S   Name:   Phone:   Address:   Address:   Address:   Phone:   Phone:	Rent	or	<u>,</u>		Name:	Phon	e:
Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:    Signature:   By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Mortg	gage	Ş		Address:	***************************************	
Bills  Food \$ Name: Phone:  Address:  Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Utili	itv			Name:	Phon	e:
Food \$ Address:  Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.			\$		Address:	<u>i</u>	
Section 4: If none of the above applies to you, please explain how your monthly expenses were paid:  Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.					Name:	Phon	e:
Signature:  By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Foo	od	\$		Address:	<u></u>	
By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Section	on 4: I	f none of the a	bove applies to you, please expla	ain how your monthly	expenses were paid:	
By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.							
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By signing this form, I affirm that I believe these facts are accurate and true. I give the Service Provider my permission to verify this information. I may be held liable under federal or state law for knowingly making false or fraudulent statements.							
I may be held liable under federal or state law for knowingly making false or fraudulent statements.	Signa	ture:					
Signature Date		-			_		n to verify this information.
	Signati	ure				Date	e



#### **HEAP Verification of Education & Guidelines**

	Date of Application.
1	I verify that I have received budget counseling and energy conservation
١.	I verify that I have received budget counseling and energy conservation

Date of Application:

- 2. After I've applied for H.E.A.P I understand that it may take anywhere from 2-4 months for my utility account to be credited.
- 3. I understand that funding for this program is limited and in the event that funds are expended, I will not receive a credit, and I will be notified by mail.
- 4. I acknowledge that my eligibility for assistance also depends on my household status and the Community Action Commission Priority Plan and that I will be notified by mail if I am determined to be ineligible.
- 5. Community Action Commission of Santa Barbara County adopted a new policy for customers in January 2009. The policy states that customers (excluding seniors, disabled, and working poor with very young children five (5) and under), who have been assisted for three prior consecutive years, will not receive assistance in their fourth and fifth year in order to assist new customers. I agree to abide by this policy.

Χ_	
	(Applicant's signature)

education.

\*\*\* If a credit does not appear on your account after the four-month period is over, please **call the Sacramento H.E.A.P office at 1-866-675-6623** for more information regarding your credit.



CAC Central Data Collection Card		Date/Fecha _	/
1. Telephone (805)	2. Social Security Number		
3. Name	4. Address	City	ZIP
Nombre	Domicilio	Ciudad	Código Postal
5. Date of Birth// Fecha de Nacimiento	6. Please indicate total number of people li Numero de Personas que viven en la cas		_
Income/Support/Ingresos  [ ] No income/No ingresos [ ] Employment/Empleo	Family Type/ <i>Tipo de Familia</i> [ ] Single mother/ <i>Madre soltera</i> [ ] Single father/ <i>Padre soltero</i>	house	Everybody in the irst including your
[ ] TANF	[ ] Both parents/Hogar con dos	self)	irst including your
<ul> <li>[ ] General relief/Asistencia General</li> <li>[ ] Food Stamps/Estampillas de Comida</li> <li>[ ] SSI</li> </ul>	padres [ ] Single person/Persona Sola123456 [ ] Two Adults/Dos Adultos	<u>Edad y Sexo de</u> viven en la casa	r el más joven, y
[ ] State Disability Insurance (SDI) [ ] SSA [ ] Pension	<u>Disabled/Deshabilitado</u> [ ] Yes/Si [ ] No	Age/Edad	<u>Sex/Sexo</u>
Unemployment/Desempleo		1	[]M []F
[ ] Workers comp/ <i>Compensación del Trabajador</i> [ ] Child Support/ <i>Manutención</i>	Education/Educación (Grade completed/Años Terminados) [ ] 0-8	2	[]M []F
[ ] Clind Support Manutenction	[ ] 9-12 [ ] HS Graduate/GED/ <i>Preparatoria</i>	3	[]M []F
Total Gross Household Income/ Ingreso bruto total	[ ] 12+/Educación mas avanzada [ ] College Graduate/Graduado del	4	[]M []F
\$	Colegio	5	[]M []F
Housing/Vivienda	Ethnicity/Race/Grupo Étnico/Raza	6	[]M []F
[ ] Rent/Renta Rental Assistance/Asistencia de	[ ] White/Caucasian Blanco	7	[]M []F
Housing, HUD, Sec.8 [ ] Own/Dueño	[ ] Black/African American Afroamericano	8	[]M []F
Private Insurance/Seguro Medico	[ ] Hispanic/Latino Hispano/Latino	9	[]M []F
<u>Privado</u> [ ] Yes/Si	[ ] Native American Indian Indio Nativo Americano	10	[]M []F
Utility Name and Account Number/	[ ] Asian/Asiático [ ] Other/Otro	11	[]M []F
Nombre de utilidad y numero de cuenta	[ ] Referral/Referencia	12	[]M []F
Electric/ <i>Electricidad</i>	CAC Employee/ Empleado de CAC Event/Evento		
Gos	Facebook		

\_\_\_ Friend/Amigo \_\_\_ Letter/Carta



# FREE HOME WEATHERIZATION

Our energy efficiency services are **FREE** to qualified income eligible households.

Make your home more energy efficient. Conserve energy and reduce your utility bills.

- \* Home Energy Assessment
- \* Caulking
- \* Carbon Monoxide Alarm
- \* Smoke Alarm

- \* Water Heater and Furnace Repair
- \* Low-flow showerheads
- \* Faucet Aerators

Your application for utility bill assistance (HEAP) will automatically be applied for the weath-erization program by our office. Please follow the instructions listed on page one of this packet regarding the needed documentation.

Enclosed are two *Energy Services Agreements*. Please fill out the appropriate one:

- If you are an *owner-occupant* or just a *tenant* that is applying you only need to fill out and sign the *Energy Service Agreement for Occupant*.
- If you *are not* the Owner, then the Owner, Property Manager, or Manager's Authorized Agent must fill out and sign the *Energy Service Agreement for Rental Property Owner*.

You will be contacted by our installer crew within 4-6 weeks following the approval of your application. If you have any further questions, particularly about the documentation needed for your application, please contact us at **805-617-2897** or **Energyinfo@cacsb.com** 

#### ENERGY SERVICE AGREEMENT FOR OCCUPANT

CSD 515A (Rev. 2/12/16)

#### Instructions

This Energy Service Agreement for Occupant or Contractor's equivalent must be used for all dwelling units, except for vacant or unqualified multi-unit dwellings. No energy program services shall be performed without first obtaining the written permission of the owner-occupant or tenant and property owner of the dwelling. The Energy Service Agreement for Rental Property Owner (CSD 515B) is required to be completed for all rental property.

This agreement is between the Contractor/Agency and the occupant of the dwelling unit. It allows permission to access the property for assessment purposes and measure installation and outlines the responsibilities of all parties. It does not dictate what measures are to be provided only general consent.

#### **Dwelling and Occupant Information**

- 1. Enter the dwelling information dwelling type and occupant status.
- 2. Enter owner-occupant's or tenant's name, address, and contact information.

#### Acceptance of Terms

Obtain signature (original, facsimile or electronic) of the occupant and enter date signed to indicate acceptance of all terms of the agreement.

#### Contractor Assurance

- 4. Enter the Contractor/Agency information.
- 5. Obtain signature (original, facsimile or electronic) of the Energy or Weatherization Project Manager or agency-authorized representative and enter date signed.
- 6. Significant structural changes requiring notification to property owner include, but are not limited to:
  - a. Relocation of an appliance such as a furnace, water heater, or air conditioner
  - b. Installation of windows or wall insulation (which could change the appearance of an exterior)
  - c. Installation of a solar water heating system
  - d. Adding an enclosure to house an appliance
  - e. Change to window or door sizing
  - f. Addition of venting in an usual location or with an usual appearance
  - g. Rebuilding of framing materials around a door or window (which would change the appearance, since matching paint is not often allowed).
  - h. Addition of mechanical ventilation
  - i. HPO measure replacement, which might change the historic value of the dwelling measure+
  - j. Notification of the presence of a hazardous material (such as vermiculite, asbestos, raw sewage, etc.) which would require clean-up by the landlords certified contractor for wx work to continue
- 7. Provide a copy of completed form to occupant and retain original or electronic copy in client file.



# STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515A (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR OCCUPANT**

Select the Dwelling Type								
Single-Family	Mobile Home		Multi-Unit		Owner-Occupant		Tenant	
Owner-Occupant or Tenant Information								
Owner-Occupant or Te	nant (Print or type nam	ne)			Address			
Apt./Unit No.	City				ZIP Code		Telephone Number	
Owner-Occupant or Tenant Email Address						Owner-Occupant or Tenant F.	AX Number	

## Owner-Occupant or Tenant Acceptance of Terms for CSD Weatherization Services (to be completed by the Owner-Occupant or Tenant)

I agree to accept the following TERMS required for my primary residence to receive services from the Department of Community Services and Development (CSD) weatherization programs(s):

- 1. I certify that the above-listed property is my primary residence.
- 2. I (the Owner-Occupant or Tenant), grant the Contractor/Agency permission to enter my dwelling to perform assessments, conduct diagnostics, take photos only of weatherization work to be performed or deferred (as it relates to individual or whole house services), install feasible weatherization services and perform inspections in accordance with CSD weatherization program policies and standards to the above-listed dwelling.
- 3. I acknowledge that an assessment of my dwelling is necessary to determine the work that can be performed and that the work that is available may be limited due to the needs and condition of my residence. Identified work may not be provided if it does not meet all program requirements and specifications and may lead to full or partial deferral of work. My refusal of certain work may prevent the installation of other identified work in accordance to program requirements.
- 4. I hereby release and pledge to hold harmless the Contractor/Agency listed below, and its staff, from any liability in connection with the work identified on a summarized list, except as a consequence of gross negligence or willful and wanton misconduct.
- 5. I authorize the Contractor/Agency to access my utility company records to obtain only energy usage data for a period of one year before and two years after weatherization measures are installed.
- 6. I grant the Contractor/Agency, local, State and/or Federal inspectors permission to enter the dwelling after reasonable notice to perform inspections to verify the existence and quality of work performed by the Contractor/Agency and compliance with local, State, and/or Federal building codes and programmatic guidelines and acknowledge that a permit may be required for specific weatherization work. I understand that I may be held financially responsible for the weatherization work if I refuse to allow access for inspection and permitting purposes.
- 7. I shall not remove any permanently installed energy conservation measures unless they are damaged or no longer functional in the residence from where they were installed.

#### Additional Certifications For Owner-Occupants ONLY:

- 8. I acknowledge and agree that this property is not for sale at the time of qualifying for the program and will not be offered for sale or otherwise distributed for at least sixty days following the completion of weatherization services.
- 9. Mobile home units only: I acknowledge that I may not receive services that require a permit if the registration on the mobile unit is not up-to-date.

#### **Additional Certifications For Tenants ONLY:**

10. I acknowledge that the Rental Property Owner must grant the Contractor/Agency the same permissions by signing CSD 515B Energy Service Agreement for Rental Property Owner before any services are rendered.



STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515A (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR OCCUPANT**

- 11. I understand that the Property Owner cannot raise the rent of the unit for a period of two years from the date of weatherization because of the increased value of the unit due solely to weatherization measures provided by the Contractor/Agency (allowable factors for rent increase include an actual increase in property taxes, actual cost of amortizing other improvements to the property accomplished after the date of work completed by the Contractor/Agency, or actual increases in expenses of maintaining and operating this property).
- 12. I acknowledge that I have been provided a copy of this Agreement explaining its terms effective for a two year period after weatherization services have been completed. Complaint Process: In the event the provisions of this Agreement related to increased rent or the landlord's failure to decrease utility costs for master metered units are not met, tenants may contact the Contractor/Agency to submit a verbal or written complaint, which will be investigated by the Department of Community Services and Development. Contractor/Agency contact information is located on this Agreement under the section entitled, "Contractor/Agency Assurance."
- 13. I may retain the replacement energy conservation measure installed by the CSD weatherization program(s) if the replaced appliance was my personal property.

I CERTIFY THAT I am the Owner-Occupant or Tenant residing in the dwelling listed above that serves as my primary residence and that all given

		ect to the best of my knowledge der to receive weatherization so				E, and agree to be bound by all of
Owner-0	Occupant or Tenant's Signate	ure				Date
			Contractor/Ag	ency Assurance		
Contrac	tor/Agency (Print name)		Address			
CSLB N	umber (if applicable)	City		ZIP Code	Contractor/Ag	ency Telephone Number
Contrac	tor/Agency Email Address				Contractor/Ag	ency FAX Number
The Co	ontractor/Agency agrees to	the following:			-	
1.			tion measures pe	erformed other than	n cash contribution from	the Owner or Owner Agent, if
	applicable, and any subs					
2.	Shall ensure that the Cor	ntractor/Agency is properly insu	ured.			
3.	Shall ensure that work is	conducted in a professional m	anner and meet	s program and buil	ding code standards.	
4.	Shall not make any signi dwelling owner.	ficant structural changes to the	dwelling withou	t requesting writter	permission specifically	describing the change from the
5.	Shall provide in writing a	list of all weatherization measi	ures installed in t	he unit.		
6.		ner, or owner's agent, and tena amended, and the Federal Pr			nfidential manner to ass	sure compliance with the Information
Agency	Program Manager's Signatu	re	Agency Program	Manager's Name (Pr	int name)	Date
			1			

# ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER CSD 515B (Rev. 2/12/16) Instructions

This Energy Service Agreement for Rental Property Owner must be completed for all rental dwellings weatherized under the CSD weatherization program(s). No energy program services shall be performed without first obtaining the written permission of the Rental Property Owner, or owner's agent, of the dwelling. The Energy Service Agreement for Occupant (CSD 515A) is require to be completed for all dwellings unless the unit is vacant or unqualified.

This agreement is between the contractor and the owner, or owner's agent, of the rental unit. It allows permission to access the property for assessment and measure installation purposes and outlines the responsibilities of all parties. It does not dictate what measures are to be provided only general consent. Complete a form for EACH building.

#### **Dwelling and Owner Information**

- 1. Enter dwelling/complex name, address and other required information in the appropriate building type section.
- 2. Enter owner's and owner's agent's (when applicable) name, address, and contact information.

#### Acceptance of Terms

3. Obtain signature (orginal, facsimile or electronic) of owner or owner's agent and enter date signed to indicate acceptance of all terms of the agreement.

#### Contractor Assurance

- 4. Enter the Contractor/Agency information.
- 5. Obtain signature (original, facsimile or electronic) of the Energy or Weatherization Project Manager or agencyauthorized representative and enter date signed. The signature page can be used for multiple copies of the form when there are more than three buildings for a single complex.
- 6. Acknowledge receipt of rent schedule from property owner if vacant units are going to be served.
- 7. If applying 66%/50% rule, acknowledge completion of CSD 75P Multi-Unit Dwelling Eligibility Certification.
- 8. Significant structural changes requiring notification to property owner include, but are not limited to:
  - Relocation of an appliance such as a furnace, water heater, or air conditioner
  - b. Installation of windows or wall insulation (which could change the appearance of an exterior)
  - c. Installation of a solar water heating system
  - d. Adding an enclosure to house an appliance
  - e. Change to window or door sizing
  - f. Addition of venting in an usual location or with an usual appearance
  - g. Rebuilding of framing materials around a door or window (which would change the appearance, since matching paint is not often allowed).
  - h. Addition of mechanical ventilation
  - i. HPO measure replacement, which might change the historic value of the dwelling measure+
  - j. Notification of the presence of a hazardous material (such as vermiculite, asbestos, raw sewage, etc.) which would require clean-up by the landlords certified contractor for wx work to continue
- 9. Provide a copy of completed form to property owner and retain original or electronic copy in the client file of each weatherized unit in the building. Alternatively, a copy of form can be retained in a master file for the building. The signature page can be used for multiple copies of the form when there are more than three buildings for a single complex.



# STATE OF CALIFORINA DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT CSD 515B (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER**

	Sillyle-	·Family/Mobile H	lome Dwelling	Information			
Tenant Name			Dwelling Address				
City			Zip Code				
					Type Single $\Box$	Mobile $\Box$	
	Mult	ti-Family Dwellin	a/Complex Inf		<u>-</u>		
Number of Elizible Buildings in Comm		u-i aililiy Dweilili					
Number of Eligible Buildings in Comp	lex:			ages, if necessary.			
On and and Decilation Manage (if a malicable		Buil	ding #1				
Complex/Building Name (if applicable	<del>;</del> )		Building Address				
City	ZIP Code	# of Units in Build	ding	# of Units to be W	eatherized	# of Vacant & Unqualified Units	
List Qualified Units	·		List Vacant and U	Jnqualified Units			
		Buil	ding #2				
Complex/Building Name (if applicable	<u>)</u>		Building Address	;			
City	ZIP Code	# of Units in Build	l ina	# of Units to be W	eatherized	# of Vacant & Unqualified Units	
ony	2.11 0000	,, or ormo in band	g	" or ornico to bo to	0441011204	n or vacant a criquamica critic	
1: 40 85 111 7			h	1 100 111 11			
List Qualified Units			List Vacant and Unqualified Units				
		Buil	ding #3				
Complex/Building Name (if applicable	<del>!</del> )		Building Address				
City	ZIP Code	# of Units in Build	ding	# of Units to be W	eatherized	# of Vacant & Unqualified Units	
City	ZIP Code	# of Units in Build	ding	# of Units to be W	eatherized	# of Vacant & Unqualified Units	
City List Qualified Units	ZIP Code	# of Units in Build	ding  List Vacant and U		eatherized	# of Vacant & Unqualified Units	
	ZIP Code	# of Units in Build			eatherized	# of Vacant & Unqualified Units	
			List Vacant and U	Unqualified Units	eatherized	# of Vacant & Unqualified Units	
		# of Units in Build	List Vacant and U	Unqualified Units	eatherized	# of Vacant & Unqualified Units	
List Qualified Units			List Vacant and U	Unqualified Units	eatherized	# of Vacant & Unqualified Units	
List Qualified Units  Owner (Print or type name)	0		List Vacant and U 's Agent Infor Address	Unqualified Units			
List Qualified Units	0		List Vacant and U	Unqualified Units	eatherized  Owner Telephor		
List Qualified Units  Owner (Print or type name)  Apt./Unit No.	0		List Vacant and U 's Agent Infor Address	Unqualified Units	Owner Telepho	ne Number	
List Qualified Units  Owner (Print or type name)	0		List Vacant and U 's Agent Infor Address	Unqualified Units		ne Number	
List Qualified Units  Owner (Print or type name)  Apt./Unit No. Ci  Owner Email Address	O <sup>1</sup>	wner and Owner	List Vacant and U's Agent Infor Address	Jnqualified Units  mation	Owner Telepho	ne Number	
List Qualified Units  Owner (Print or type name)  Apt./Unit No. Ci  Owner Email Address  If the Owner uses an agent for the ab	O' ty	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code	Jnqualified Units  mation	Owner Telepho	ne Number	
List Qualified Units  Owner (Print or type name)  Apt./Unit No. Ci  Owner Email Address	O' ty	wner and Owner	List Vacant and U's Agent Infor Address	Jnqualified Units  mation	Owner Telepho	ne Number	
List Qualified Units  Owner (Print or type name)  Apt./Unit No.   Ci  Owner Email Address  If the Owner uses an agent for the ab  Agent (Print or type name)	ty pove-referenced property, con	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code  and Agent informa  Address	Unqualified Units Tmation	Owner Telephor	ne Number mber	
List Qualified Units  Owner (Print or type name)  Apt./Unit No. Ci  Owner Email Address  If the Owner uses an agent for the ab	ty pove-referenced property, con	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code	Unqualified Units Tmation	Owner Telepho	ne Number mber	
List Qualified Units  Owner (Print or type name)  Apt./Unit No.   Ci  Owner Email Address  If the Owner uses an agent for the ab  Agent (Print or type name)	ty pove-referenced property, con	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code  and Agent informa  Address	Unqualified Units Tmation	Owner Telephor	ne Number mber	
List Qualified Units  Owner (Print or type name)  Apt./Unit No.   Ci  Owner Email Address  If the Owner uses an agent for the ab  Agent (Print or type name)	ty pove-referenced property, con	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code  and Agent informa  Address	Jinqualified Units That ion  tion.	Owner Telephor	ne Number mber	
List Qualified Units  Owner (Print or type name)  Apt./Unit No.   Ci  Owner Email Address  If the Owner uses an agent for the ab  Agent (Print or type name)  Apt./Unit No.   Ci	ty pove-referenced property, con	wner and Owner	List Vacant and U  's Agent Infor  Address  ZIP Code  and Agent informa  Address	Jinqualified Units That ion  tion.	Owner Telephol Owner FAX Nur Agent Telephon	ne Number mber	



STATE OF CALIFORINA
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
CSD 515B (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER**

### Owner or Owner's Agent Acceptance of Terms for CSD Weatherization Services (to be completed by the Owner or Owner's Agent)

I agree to accept all of the following TERMS required for my rental property to receive services from the Department of Community Services and Development (CSD) weatherization program(s):

- 1. I certify that I am the Owner (or Owner's Agent) of the above-listed rental property.
- 2. I grant the Contractor/Agency permission to enter my property to perform assessments, conduct diagnostics, take photos only of weatherization work to be performed or deferred (as it relates to individual or whole house services), install feasible weatherization measures and perform inspections in accordance with CSD weatherization program policies and standards to the above-listed rental property.
- 3. I acknowledge that an assessment of my property is necessary to determine the work that can be performed and that the work that is available may be limited due to the needs and condition of my property. Identified work may not be provided if it does not meet all program requirements and specifications and may lead to full or partial deferral of work. My refusal of certain work may prevent the installation of other identified work in accordance to program requirements.
- 4. I shall not remove any energy conservation measures unless they are damaged or no longer functional in the rental property from where they were installed. If the replaced item (i.e. refrigerator or other appliance) was the personal property of my tenant, the tenant shall retain the replacement energy conservation measure installed by the CSD weatherization program(s).
- 5. Mobile home units only: I acknowledge that my property may not receive services that require a permit if the registration is not up-to-date.
- 6. I hereby release and pledge to hold harmless the Contractor/Agency listed below, and its staff, from any liability in connection with any work identified on a summarized list except as a consequence of gross negligence or willful and wanton misconduct.
- 7. I authorize the Contractor/Agency to access my complex's utility company master-metered records to obtain only energy usage data for a period of one year before and two years after weatherization measures are installed.
- 8. I grant the Contractor/Agency, local, State and/or Federal inspectors permission to enter the dwelling after reasonable notice to perform inspections to verify the existence and quality of work performed by the Contractor/Agency and compliance with local, State, and/or Federal building codes and programmatic guidelines and acknowledge that a permit may be required for specific weatherization work. I understand that I may be held financially responsible for the weatherization work if I refuse to allow access for inspection and permitting purposes.
- 9. I certify that I, as the Owner or Owner's Agent, shall ensure that gas or electric service, or both, that is provided by a master-meter to tenants shall be charged at the utilities' costs in accordance with California Public Utilities Commission Code Section 739.5 or other applicable government regulations.
- 10. I certify that I, as the Owner or Owner's Agent, shall not raise the rent of any weatherized unit for a period of two years from the date of weatherization-because of the increased value of the unit due solely to weatherization measures provided (allowable factors for rent increase include an actual increase in property taxes, actual cost of amortizing other improvements to the property accomplished after the date of work completed by the Contractor/Agency, or actual increases in expenses of maintaining and operating this property).
- 11. I acknowledge and agree that this property is not for sale at the time of qualifying for the program and will not be offered for sale or otherwise distributed for at least sixty days following the completion of weatherization services.
- 12. I certify that I shall provide a copy of this Agreement explaining its terms to all tenants and subsequent tenants residing in the unit within the two year period. Complaint Process: In the event the provisions of this Agreement related to increased rent or the landlord's failure to decrease utility costs for master metered units are not met, tenants may contact the Contractor/Agency to submit a verbal or written complaint, which will be investigated. Contractor/Agency contact information is located on this Agreement under the section entitled, "Contractor/Agency Assurance."

#### Additional Certification for Unoccupied Multi-Unit Dwellings ONLY:

- 13. I agree that "rent" is defined as the tenant's monthly payment to the Owner (non-subsidized housing) or the contract rent (subsidized housing).
- 14. I shall submit to the Contractor/Agency a schedule of rents prior to commencement of work.
- 15. Federal, State or Local Government Rehabilitation Projects only: I certify that if a vacant unit is counted as being an eligible household for purposes of meeting the minimum threshold for whole building weatherization (66% rule), then the unit will become occupied by an eligible family within 180 days after the completion of weatherization (CFR 440.22(b)(2)(ii)).



STATE OF CALIFORINA
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
CSD 515B (Rev. 2/12/16)

#### **ENERGY SERVICE AGREEMENT FOR RENTAL PROPERTY OWNER**

I CERTIFY THAT I am the Owner or Owner's Agent of the Dwelling or Complex listed above, and that all given statements are true and correct to the best of my knowledge. I have read and understand these TERMS and RELEASE, and agree to be bound by all of its terms and conditions in order for my property to receive weatherization services under the CSD weatherization program(s). Date Owner's (or Owner's Agent's) Signature **Contractor/Agency Assurance** Contractor/Agency (Print or type name) Address CSLB Number (if applicable) ZIP Code Contractor/Agency Telephone Number City Contractor/Agency Email Address Contractor/Agency FAX Number The Contractor/Agency agrees to the following: 1. Shall be responsible for the feasible cost of weatherization measures performed other than cash contribution from the Owner or Owner Agent, if applicable, and any subsequent non-compliance. 2. Shall ensure that the Contractor/Agency is properly insured. 3. Shall ensure that work is conducted in a professional manner and meets program and building code standards. 4. Shall not make any significant structural changes to the dwelling without requesting written permission specifically describing the change from the dwelling owner. 5. Shall provide in writing a list of all weatherization measures installed in the rental unit. 6. Shall assure that the owner, or owner's agent, and tenant data shall be maintained in a confidential manner to assure compliance with the Information Practices Act of 1977, as amended, and the Federal Privacy Act of 1974, as amended. Contractor/Agency Program Manager's Signature Contractor/Agency Program Manager's Name (Print name) Date



# Conserve Energy



#### **Energy Services**

5638 Hollister Ave, Ste. 230 Goleta, CA 93117 (805) 617-2897



This brochure has been designed to help you take a look at your household's energy usage, so that you can design an energy-saving plan that works for you.

The energy usage tips provided here can be put into action right away at no-cost; others may take some time.

We hope you will find this information useful and encourage you to share it with a friend or neighbor.

#### Start Saving Right Now

- ➤ Microwave ovens may reduce your overall cooking energy requirements by about 15% to 20%. For items particularly suited to microwave cooking, savings may be greater. Microwave ovens can keep your kitchen cooler in the summer, too.
- Fluorescent lighting is more economical, watt for watt, than incandescent bulbs. Fluorescents give twice as much light for the same wattage as incandescent and last up to 10 times as long as ordinary bulbs. They're cooler, too. Use deluxe warm white fluorescent lamps for home use. They blend with incandescent and create a warm, pleasant atmosphere of good color fidelity. Adapters are now available to convert lamp tables to use fluorescent lamps.
- ➤ The wattage of a bulb does not measure the amount of light it gives but simply the

- amount of power it uses. Light is measured in lumens, which are marked on each bulb's package. Read bulb packages carefully to get the most light for the same wattage.
- Leaking faucets are annoying and wasteful. Always turn spigots off and replace worn washers quickly. Ninety drops of water per minute add up to 212 gallons of water down the drain in one month.
- Sweep driveways and sidewalks, don't hose them—water is too valuable to use in this manner.

#### Efficiency Check-up

Start saving right now! Give your home an efficiency check-up.

#### A Comfortable home

- >Set air conditioning thermostat at 78°.
- >Set heater thermostat at 55° during the night.
- >Heat or cool only the rooms you use.
- ➤ Keep drapes closed during the day in the summer—open in winter.
- Keep doors and windows closed when heating or cooling.
- Clean (or replace) heater and air conditioner filters monthly.
- > Dress for comfort. Wear warm clothes in winter and cool clothes in summer.
- > Weatherize your home. (Call us today.)

#### In the Kitchen

- >Cover pots and pans when cooking.
- >Preheat oven only when necessary.

- Keep oven door closed—repeated "peeking" wastes heat.
- > Reduce heat after cooking starts.
- >Turn off small appliances when not in use.
- >Use small cooking appliances.
- >Plan one-dish meals, or prepare several meals at one time.

#### Laundry Tips

- >Organize laundry for full loads.
- >Don't over wash, a 5-10 minute cycle is sufficient.
- > Wash in warm water.
- >Clean washer and dryer lint filters after each use.
- >Dry laundry outdoors when possible it's free!
- >Don't preheat iron press light garments as iron warms.
- >Turn iron off as soon as you've finished pressing garments.

#### Energy Conscious Living

- ➤Lower water heater thermostat to 100° (between Med-Low).
- >Insulate exposed hot water pipe.
- >Install water saving restrictors on all showers and faucets.
- >Fix leaky faucets.
- >Use Low wattage light bulbs.
- >Turn off unnecessary lights.
- Don't let hot water run when washing or shaving.
- >Turn furnace "pilot" off in warm weather.

#### Let's All Do Our Share

There are countless ways to save energy and saving energy means saving money! Follow theses simple tips to conserve — it's easier than you think to do your share.

## How to Read Your Electric and Gas Meters

A good way to get a handle on how much energy you're using is to record your electric and gas meter reading every two or three days.

Residential electric and gas meters have either four or five dials. The pointers on the dials move either clockwise or counterclockwise. (You can tell by the way the numbers are arranged on each dial.)

If the pointer on the dial you're reading falls between two numbers, read the smaller number. If the pointer falls directly on a number — say seven — read it as seven if the pointer on the dial to the immediate right has passed zero. But, read it as a six if the pointer on the dial to the immediate right is only approaching zero.

Practice reading numbers on the two illustrations below; then note how to figure your usage.

First Meter Reading

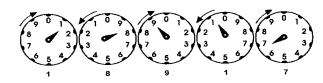
May 26

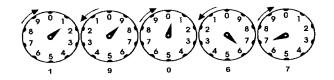
Second Meter Reading

May 29

(Note the "0" is higher than "9" but lower than "1")

Second Meter Reading 19067
First Meter Reading -18917
Units of Energy Used: 150





# Energy Used to Operate Some Typical Appliances

Appliance	Average Wattage	Monthly kWh	Frequency of Use (A family of four)
Clothes Washer	510	9	26 loads/mo.
Clothes Dryer	4850	79	26 loads/mo.
Heater (Portable)	1500	1.5	Per hr of operation*
Microwave Oven	1450	16	18 min per day
Refrigerator/ Freezer 16 cu. Ft.		150	continuous
Room A/C (12,000 BTU)	1380	1.4	Per hr of operation*
Television (color) solid state	200	37	6 hours per day
Water Heater (Electric)	4475	400	continuous
Water Bed Heater	450	105	continuous
Electric Blanket	150	25	8 hours per day, winter months
Clock	2	1	continuous
Coffeemaker	600	8	Brew 50 pots / mo.
Curling Iron	40	Less than 1	25 times/mo.
Hair Dryer (hand held)	1000	2.4	5 times/week
Iron	1100	5	2 hours/week
Mixer (hand)	80	Less than 1	15 minutes/week
Radio	70	7	3 hours/day
Radio/CD/Tape player	110	9	3 hours/day
Toaster	1100	3	6 minutes/week
Vacuum Cleaner	630	4	6 hours/mo.

<sup>\*</sup> The time of use varied widely for these appliances. To figure the cost for your household, estimate the number of hours used per month and multiply by the cost per watt hour. The cost per hour is printed on your monthly billing statement.

Rev. 3/2016



# Plan Ahea(



**Energy Services** 

5638 Hollister Ave, Ste. 230 Goleta, CA 93117 (805) 617-2897







If you find yourself letting bills sit unopened for days, you are not alone. There are many individuals who face the same problem that you do. You will need to make some arrangement to make sure you will be able to handle utility bills, housing costs, and daily living expenses. Here are some suggestions for follow-up:

#### Utilities

Each company has its own procedure to follow before disconnecting service. The procedure generally includes notification by mail before service is turned off. If you are having problems paying your bills, call each company before you get behind on payments.

<u>The Gas Company:</u> The Gas Company will usually work with you to set up a payment plan. Before service is stopped for nonpayment of bills, The Gas Company will usually send you three notices and a representative will visit the residence.

<u>Electric</u>: The electric company may or may not be willing to make payment arrangements. Be sure to ask. If you do not pay your bill when due, a past due notice will usually be sent once the bill is two weeks old. Service is stopped if the bill is not paid on the date on the past due notice.

<u>Water:</u> The water company may allow you to adjust your payment schedule. However, if the payment is not followed, service will be discontinued.

## If you have not paid your bill, the swiftness of cut off will depend on:

- 1. Your past record of payment
- 2. Your length of service, and
- 3. The average size of your bill.

#### You can expect quick action if...

- 1. You have a poor record of paying bills with your local company.
- 2. Your bill is much larger than usual.
- 3. You have lived in the area a short period of time.
- 4. And company efforts to reach you by mail or phone have failed.

These conditions mean you are considered a risk, and service may be disconnected — temporarily or permanently.

## To get service again, you will probably have to pay...

- 1. Any past-due bill.
- 2. A deposit.
- 3. Reconnect charges after a permanent disconnect.
- 4. Service fees or other charges.



#### Housing ...

Rent Payment — If your income has decreased, discuss the problem with your landlord. The landlord may be willing to negotiate a revised payment schedule or accept partial payment for 1-2 months. You might look for less expensive housing, but remember there will be moving expenses, deposits and other personal adjustments to make. The disadvantages might outweigh the advantages of moving to less expensive housing.

House Payment — Creditors usually do not want to foreclose on the mortgage. Foreclosure takes time and may or may not result in the creditor recouping their investment when this property is resold at auction.

#### What to do...

- Try to work out a payment plan with your lender to cover you until you are better off financially. The lender may suggest interest only payments for a few months of skipped payments.
- 2. Before you start skipping payments, be sure this is agreeable with the lender.
- You may want to consider selling if your decreased income is permanent or could continue for a long time. Seek sound advise first and find out if you will gain by selling and if you will be able to find suitable housing for less.

#### A Budget Can Help



A Budget is a plan for spending money.

- It can help you get more for your money.
- It can help you meet your needs for living expenses.
- ◆ It can help you stay out of debt.

#### Setting Up A Budget

Wife

Total Income \$

Whether you receive your income weekly, twice a month, or monthly, it is best to set up a budget on a monthly basis, since most bills are due and payable once a month. For budget purposes, use your net income (the amount you receive after taxes, social security, etc., have been deducted from your paycheck).

Net Monthly Income

# Husband \$ \_\_\_\_\_ Children \$ \_\_\_\_ Other (Social Security, pension, disability payments, TANF, etc.) \$ \_\_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_\_ \$ \_\_\_\_ \$ \_\_\_\_\_

#### Monthly Expenses

• Food	
• Shelter	
<ul><li>Utilities</li></ul>	
Gas	
Electric	
Water	
Phone	
Sewer/Garbage	
<ul><li>Health</li></ul>	
<ul><li>Expenses</li></ul>	
<ul><li>Transportation</li></ul>	
<ul><li>Education</li></ul>	
• Child Care	
<ul><li>Clothing</li></ul>	
• Credit Payments	
<ul><li>Recreation</li></ul>	
• Other	
otal Expenses \$	

#### What Your Budget Tells You

Compare your total monthly expenses with your net monthly income. If your expenses are greater than your income, you need to take steps to cut down expenses.

<sup>\*</sup> Most utilities expenses change throughout the year. Allow for higher usage periods.